Company Name: Open House Group Co., Ltd.

Representative: Masaaki Arai, President and CEO

Securities code: 3288, TSE

Contact: Kotaro Wakatabi, Senior Managing Director and CFO

Notice Regarding the Results of Activities from the Group Transformation Promotion Headquarters

Open House Group Co., Ltd. (the "Company") announces that, as previously disclosed in our release dated September 15, 2023, we have established the Group Transformation Promotion Headquarters to strengthen the governance and compliance framework across the Group. This headquarters operates cross-functionally and has been actively working on initiatives within the areas managed by its three groups. We are pleased to share the outcomes of these activities as follows.

1. Results of Activities

(1) Main Contact for Customer Service Inquiries

Until now, inquiries within the Group regarding single-family home purchases, condominium purchases, and design consultations were handled by separate contact points. To improve customer convenience and satisfaction, we launched a unified contact point, the "Customer Consultation Center" on April 1, 2024.

(2) Transformation Promotion Group

We have established a dedicated department to address the issues identified through the compliance risk assessment conducted by the Compliance Risk Assessment Group, and this department will take proactive measures to implement improvements.

(3) Risk Assessment Group

Nagashima Ohno & Tsunematsu Law Firm was entrusted with conducting compliance risk assessments focusing on the following areas: power harassment risks and prevention systems, key contract terms and contract management systems, and compliance systems related to procurement operations and construction management.

Additionally, we have reviewed and updated our recruitment process flows and manuals.

2. Future Directions

Through the activities of the Group Transformation Promotion Headquarters, we were able to identify issues and outline a path for improvement. As a result, it was resolved at today's board meeting to abolish the headquarters as an organization.

Moving forward, a dedicated department will be established to promote and manage progress on each issue, and this department will oversee the status of efforts on each issue.

[Reference] Activities of the Group Transformation Promotion Headquarters (Key Activities Summary)

September 15, 2023: Board resolution and launch of the Group Transformation

Promotion Headquarters

September to December 2023: Collection of materials related to risk assessments

November to December 2023: Conducted surveys on harassment issues

January to May 2024: Interviews conducted by law firms regarding risk assessments

April 1, 2024: Establishment of the "Customer Consultation Center"

June 2024: Receipt of risk assessment results and selection of Improvement

Department

August 13, 2024: Board resolution to abolish the Group Transformation Promotion

Headquarters.